



## FINANCIAL POLICY

Thank you for choosing our practice for your aesthetic needs. As you make your decision on surgical and non-surgical procedures, you may need information about the various payment options available. For that reason, our staff is readily available to meet with you and provide you with the specific information you desire. We accept all major credit cards (Visa, Master Card, Discover, and American Express), cashier's checks, or cash as methods of payment. Our office also works closely with Alphaeon Credit should you opt for financing.

Our practice is not affiliated with any insurance plans (including Medicare); therefore, all fees must be paid in full at the time of your pre-op appointment. If you are a surgical patient and are a candidate to have your surgery performed at Mercy Hospital in Folsom, their facility will bill your insurance carrier the appropriate hospital and anesthesia fees. In this case, you will need to have your insurance company reimburse you directly for our surgeons' fees that will be paid in full at your pre-operative appointment. Ultimately, you are responsible for full payment of your account. If your surgery is performed at our facility, insurance carriers do not typically reimburse any part of your procedure or associated fees.

Your initial consultation or appointment at our practice requires an **\$80.00** deposit collected at the time you schedule. This deposit is applied to your surgery should you decide to move forward with scheduling your procedure. If you choose not to have surgery, the \$80.00 charge is the cost for the consultation. If you are a non-surgical patient of our aesthetician or nurse injector, the \$80 fee will be applied towards the cost of your treatment. To receive a full refund of your consultation/treatment deposit, we require a 72-hour notice prior to your appointment. If you need to reschedule your consultation appointment, we require a 48-hour notice. If you do not show for your scheduled treatment or cancel without providing the sufficient notice, your original \$80 will be applied towards Dr. Kaufman's, Dr. Davis's, our nurse or aesthetician's time and an additional \$80 will be collected upon rescheduling—again to be applied towards your surgery, treatment or product.

If you are a surgical patient, at the time of scheduling your surgery, **10%** of your surgical costs or a minimum of **\$2,000.00** will be collected as a non-refundable deposit. The deposit will be applied towards your surgery costs. The balance will be collected at the time of your pre-operative appointment, which is

scheduled about two weeks prior to your surgery date. If you choose to cancel your surgery for any reason before your pre-operative appointment, (unless not cleared for surgery by Dr. Kaufman, Dr. Davis or an outside physician), this fee is non-refundable.

**Surgery Rescheduling Fee:** We will reschedule your surgery one time only. In the event you need to reschedule your surgery (within 45 days of your original surgery date) a **\$1,500 NON-REFUNDABLE** fee will be collected. Rescheduling prior to 45 days is not subject to these additional fees.

If you decide to cancel your surgery during or after your pre-operative appointment for any reason, (unless not cleared for surgery by Dr. Kaufman, Dr. Davis, or an outside physician) we will refund 50% of your payment (excluding the non-refundable deposit). If you cancel less than 7-days before surgery, the total surgery fee including the deposit is non-refundable (unless not cleared for surgery by Dr. Kaufman, Dr. Davis, or an outside Physician). Should Dr. Kaufman or Dr. Davis need to change the date of your surgery for any reason, you are entitled to a full refund (including your deposit) if you cannot reschedule.

**Surgery Change Fee:** Should you decide you want to cancel a portion of your surgery, less than 45-days from your surgery date, we will refund your surgical fees minus **\$1,500.00**.

**Surgery Quotes:** You will receive a detailed quote for surgery at the time of your consultation. These fees do not include medications or labs needed for surgery. Operating room charges and anesthesia charges are estimates, based on our experience, of time spent in our facility before, during and after your procedure. If your procedure takes less time than planned, we do not refund any of these fees. If your procedure takes more time than planned, we do not charge you more for overages.

**Refund Policy:** To be very clear and upfront with our patients, Dr. David Kaufman and Dr. Drew Davis want to clarify their practice policy on all refunds. As you may know, the science and art of plastic surgery involves significant risks of complications. These complications, including scarring, poor healing, infection, etc. (which will be described to you in detail on the consent forms), occasionally can, and do, result in a poor outcome and in fact can be responsible for you possibly looking worse from your surgical procedure rather than better. Although Dr. David Kaufman and Dr. Drew Davis both have significant experience in plastic surgery, they cannot, and do not in any way guarantee that your procedure will not result in a poor outcome. This can, and does occur, despite performance of the procedure in an appropriate manner. Due to this significant risk, **NO REFUNDS** will be offered if you suffer any complications, thus resulting in a poor outcome. In fact, to repair the poor outcome that is a product of your complications, you may incur significant additional charges.

**Disability/FMLA Paperwork:** If Disability/FMLA paperwork is required to be completed by Kaufman & Davis Plastic Surgery, a fee of **\$40** will be collected to process. Paperwork is completed in the order it was received and typically takes 7-10 business days. Once ready, our office staff will notify you.

**Scheduling Non-Surgical Procedures:** After your consult, a proposal will be provided to you. To schedule non-surgical treatments, like Cellfina and/or CoolSculpting, the full cost of the treatment will be collected at the time of scheduling your appointment. To cancel or reschedule your treatment, we require a 72-hour notice. If not, a NON-REFUNDABLE FEE of **\$500** will be collected to reschedule for a later date or if cancelled, the cost will be deducted from the reimbursed amount.

**Purchasing of Packages:** Please note, **ALL** packages purchased (peels, facials, laser, laser hair, CoolSculpting, Dysport, dermal filler, etc.) are **FINAL** sale and **NON-TRANSFERABLE**. All packages are to be fully utilized within one calendar year from the date of purchase.